



Job Title: Chicago's SAFE (Streets Are For Everybody) Ambassador

Employment status: Part-time, Non-exempt, Seasonal

Compensation: Hourly, \$17.50

Hours: Up to 24 hours/week

Start Date: Wednesday, May 19, 2021

End Date: Friday, September 10 2021

About

MUSE Community + Design is seeking outgoing, well-organized, and committed advocates for transportation safety education, biking, and social equity to join the team as a SAFE (Streets Are For Everybody) Ambassador from late May to late September.

As a SAFE Ambassador, you will represent the Chicago Department of Transportation in its efforts to support and promote Vision Zero Chicago initiatives. The goal of Vision Zero is to eliminate deaths and serious injuries from traffic crashes by 2026. To learn more about Vision Zero, [click here](#). Due to the impacts of COVID-19 on our city's transportation systems and mobility options, Ambassadors will educate the public on current best practices, recommendations and guidelines for safe mobility in both shelter-in-place and post quarantine conditions.

Chicago's SAFE Ambassadors work both individually and as a team to deliver traffic safety expertise through presentations and demonstrations online or in-person, as appropriate, following strict safety guidelines from the Chicago and Illinois Departments of Public Health and the CDC. It is likely that this year, our program will implement a hybrid engagement model, meaning that the Ambassadors' time will be split between creating innovative online materials

using social media, videos, livestream events, and video conferencing, and participating in in-person events/activities to educate the public.

This is a part-time, seasonal position up to 24 hours per week.

Responsibilities:

- Represent the City of Chicago Department of Transportation and Vision Zero at assigned virtual events or in-person events, if conditions allow.
- Participate as a member of the Chicago's SAFE Ambassadors team in making events successful by effectively disseminating information, encouraging safe street and road usage.
- Create and share online and interactive resources with schools, senior living facilities, and community partners to educate students and residents of all ages about the importance of traffic safety and sharing the road.
- Accurately input information in the required format at the conclusion of every event.
- Other duties as assigned.

Required Skills and Experience:

- 18 years of age or older
- Comfortable working in a fast-paced environment, bending, stooping, standing long hours, and lifting up to 40 lbs.
- Communicate effectively with all people, regardless of age, ability, cultural groups, economic status, sexual orientation, and/or disabilities.
- Comfortable speaking with strangers and in public.
- Comfortable facilitating video conferences and webinars.
- Familiarity with the City of Chicago, its neighborhoods and public transit system.
- Comfortable using and navigating public transit.
- Comfortable working in any neighborhood in the City of Chicago.
- Outgoing and energetic.
- Works well in a team and fosters team spirit.
- Prompt, punctual and professional.
- Access to the internet and a laptop. Willing to work remotely.
- Works well individually in an unstructured and informal environment, with limited supervision.

- Good at solving problems and thinking creatively.
- Self-motivated.
- Proficient with Microsoft Office applications.
- Ability to take direction and to learn basic facts about the Chicago Department of Transportation and Vision Zero.
- Comfortable biking in the city.
- Willingness and ability to work off hours and/or weekends.

Preferred skills and experiences:

- Fluency in other languages such as Spanish, Polish and Mandarin highly preferred.
- Experience working or volunteering in a community engagement role.
- Experience teaching, children, youth or adults.
- Knowledgeable in video recording, editing and formatting.
- Experience working with or supervising teenagers.
- Experience in facilitating online learning tools.
- Experience working in Public Health related programs

Requirements:

Ambassadors are expected to bike or take public transit to and from events.

Successful completion of a paid five-day training course that covers bicycle handling, all forms of traffic safety, media relations, cultural sensitivity and conflict resolution.

This is a drug-free workplace, and we are proud to be an Affirmative Action/Equal Opportunity Employer. We strongly encourage applications from women and people of color.

SAFE (Streets Are For Everybody) Ambassadors are not employees of the City of Chicago. Ambassadors are employed and managed by MUSE Community + Design.

Interested applicants should send a cover letter and resume by Friday, April 30, 2021 to Aaron Gatdula aaron@musecommunitydesign.com. No calls please.